

# Q-QUIZ NOVEMBER 2017 - ANSWERS

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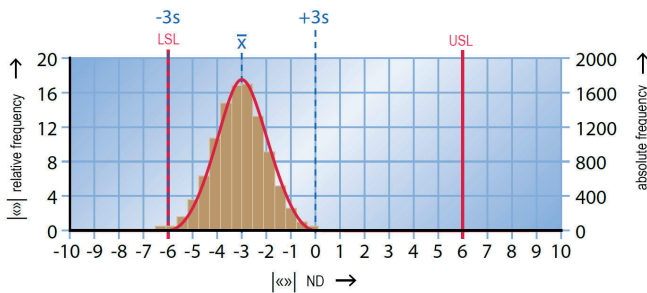


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Hardly any manufacturing company can do without process capability indices ( $C_p$  and  $C_{pk}$ ). Even though you normally use software solutions to calculate them, the following 3 exercises show you how to estimate them based on graphics.

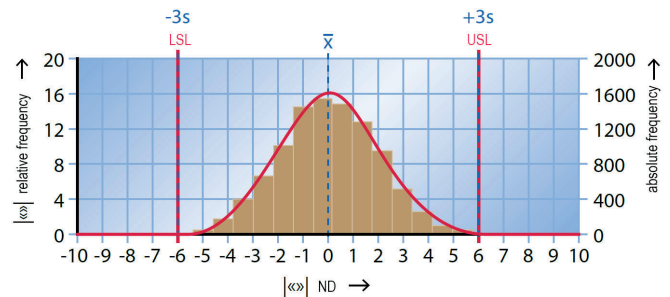
1.  $C_p = \text{tolerance width} / \text{nat. process variation}$   
 $= 12 / 6 = 2.0$

$C_{pk} = \text{crit. distance} / \text{half the nat. process variation}$   
 $= 6 / 6 = 1.0$



2.  $C_p = 12 / 12 = 1.0$

Since the process is perfectly centralised,  $C_p = C_{pk} = 1.0$



3.  $C_p = 12 / 9 = 1.33$

Since the process is perfectly centralised,  $C_p = C_{pk} = 1.33$

