

## Q-DAS Notification

November 15<sup>th</sup>, 2019

Dear Q-DAS Customers,

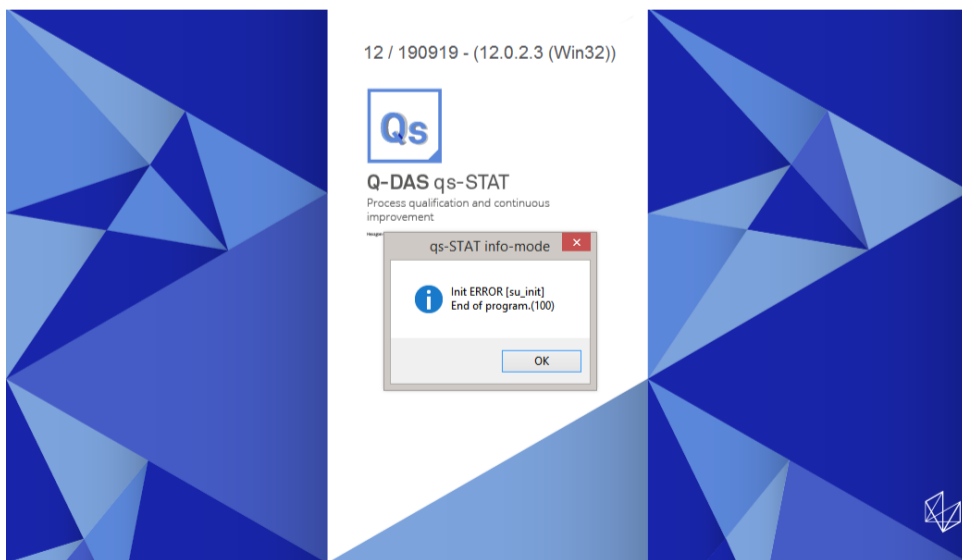
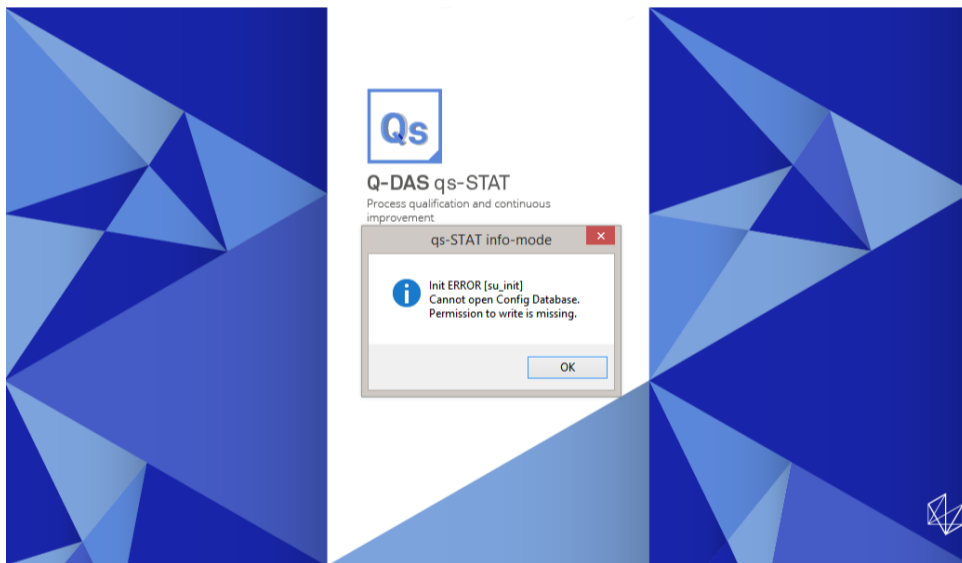
We want to inform you that Microsoft has released a MS Office security update for Office 2010, Office 2013, and Office 2016 on November 12<sup>th</sup>, 2019. After these updates are installed, it is difficult for applications to communicate with Microsoft Access databases. Also this affects the Q-DAS software applications of version V12, which work with Microsoft Access databases by default.

As far as be seen, MS-SQL-Express, MS-SQL and ORACLE databases or Office 365 and Q-DAS software installations of version V11 are not affected.

### Error pattern:

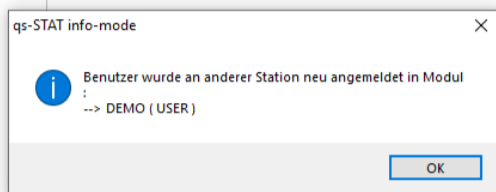
#### A:

If Microsoft Office 2010, 2013 oo 2016 is installed on a client computer and a Q-DAS Software program of version V12 - 12.0.2.3 is launched, the user receives the error message that access permissions are missing.

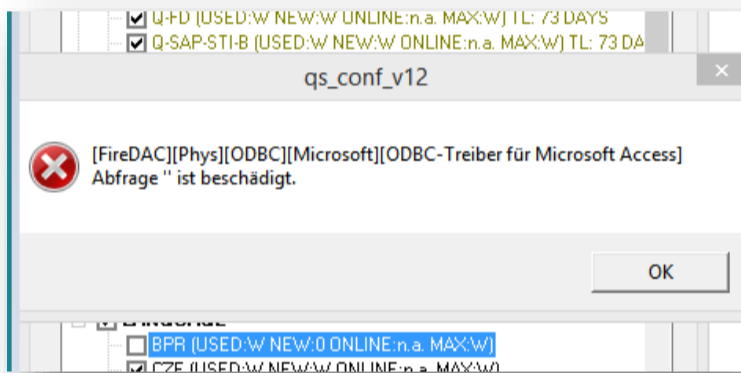


**B:**

If you have installed Office 2010, 2013 or 2016 on a client computer and a Q-DAS software program of version V12 - 12.0.1.x is started, this apparently works first. However, if you then try to access the database, you will receive an error message regarding DEMO User and the warning "General error during processing [4007]".


**C:**

When you call the qs\_conf\_V12 program file, you receive an error message that the query is corrupted.


**Affected security updates:**

**Office 2010:** 4484127

<https://support.microsoft.com/en-us/help/4484127/security-update-for-office-2010-november-12-2019>

**Office 2013:** 4484119

<https://support.microsoft.com/en-us/help/4484119/security-update-for-office-2013-november-12-2019>

**Office 2016:** 4484113

<https://support.microsoft.com/en-us/help/4484113/security-update-for-office-2016-november-12-2019>

**Workaround:**

Currently a known workaround is uninstalling the Office security updates. If you are affected by the issues, please check with your IT whether these security updates can be uninstalled. After uninstalling, the connections of Q-DAS programs to the Access databases will work correctly again.

The problem is well known at Microsoft and they promised new **bug fixes for December 10, 2019.**

<https://support.office.com/en-us/article/access-error-query-is-corrupt-fad205a5-9fd4-49f1-be83-f21636caedec>



**STATUS: FIXED**

This issue will be fixed for all versions:

| Version                         | Build       | Release Date                  |
|---------------------------------|-------------|-------------------------------|
| Access 2010                     | 7242.5000   | December 10, 2019             |
| Access 2013                     | 5197.1000   | December 10, 2019             |
| Access 2016 MSI                 | 4939.1000   | December 10, 2019             |
| Access 2019 Volume License      | 10352.20054 | December 10, 2019             |
| Access O365/2019 (Version 1911) | 12228.20152 | November 24, 2019 (estimated) |